

Peppers Cable Glands Limited

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Quality Policy

Peppers Cable Glands Ltd operates a Quality Management System that meets or exceeds the requirements of ISO/IEC 80079-34, Explosive atmospheres - Part 34: Application of quality systems for EX product manufacture (See Production Quality Assurance Notification CML ATEXQ12604). This standard uses ISO9001 Quality Management Systems Requirements as its basis (See CML certificate QMS12604).

All these requirements are built into the strategic plan for the business and are driven by the Mission Vision and Values statement. Peppers design, manufacture and supply industrial and hazardous area cable glands, thread adaptors and associated accessories to British and International Standards and/or customer specifications.

The Senior Management Team is committed to:

- Satisfying applicable requirements by ensuring that customer, statutory and regulatory requirements are determined, understood and consistently met.
- Continual improvement of the QMS by ensuring the risks and opportunities that can affect conformity of products and services and the ability to enhance customer satisfaction are determined and addressed and the focus on enhancing customer satisfaction is maintained.

The Senior Management Team shall:

- Take accountability for the effectiveness of the QMS within their respective Departments.
- Ensure the quality policy and quality objectives are established for the QMS and are compatible with the context and strategic direction of the Company. Measurable Quality objectives have been set and are maintained as part of the QMS internal auditing, monitoring and management review processes, in order to enhance customer satisfaction.
- Promote the use of a process approach and risk-based thinking.
- Ensure that the resources needed for the QMS are available, including training, support and encouragement.
- Communicate the importance of effective quality management and of conforming to the QMS requirements.
- Ensure that the QMS achieves its intended results.
- Engage, direct and support persons to contribute to the effectiveness of the QMS.
- Promote improvement.
- Support other relevant management roles to demonstrate their leadership as it applies to their areas of responsibility.
- Establish partnerships with suppliers and interested parties to provide an improved service.

This policy will be communicated to all employees and organisations working for or on our behalf. Employees and other organisations are expected to co-operate and assist in the implementation of this policy, whilst ensuring that their own work, so far as is reasonably practicable, is carried out without risk to themselves, others, or the environment.

This policy will be reviewed annually by the Senior Management Team and where deemed necessary, will be amended and re-issued.

For and on behalf of Peppers Cable Glands Ltd.

Grayham Churchouse

General Manager

Reviewed Date: 03 January 2025

PS0006 V2